

Dispatch Times

July 2019
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Aircare Training at Station 51

By: Samantha Hall



For 3 days, June 24-26, Mason Fire Department hosted training with Aircare. They were kind enough to invite the Communications Center to their training and several dispatchers attended. In the class we learned the importance of landing zones as well as safety concerns for landing a medical helicopter. We also discussed why weather has a great impact on a helicopter's ability to safely land. After the classroom portion of the training, Aircare landed the helicopter at St51 on Mason-Montgomery Rd. We were given the opportunity to explore the helicopter. Mason Fire practiced safely loading patients and the importance of the safety officer for all involved. Finally we were able to experience a "hot load". This was a great opportunity for the dispatchers to meet the "boots on the ground" as well as learn about what all occurs in the field when we request Aircare to the scene. Thanks to Mason Fire Department as well as Aircare for the invitation. It was a great experience for all!



Mark Your Calendar!



July 3
Red Rhythm & Boom, Mason

July 4
Wettest Parade in Ohio, Franklin

July 15-20
Warren County Fair

Employee Spotlight

Employee Of The Quarter



July Birthdays

Emmaline Ritchie 7th

Hannah Banks 19th

Chris Dill 23rd

Happy Birthday

Milestones

Andrew Farlaine 11 years

Melissa Bour 19 years

Congratulations

Brad Edrington began his career at the Warren County Communications Center, December 18, 2000. Today he continues to help train new employees and has been a huge contributor by testing and trouble shooting for the new Enterprise (Tritech) CAD. Brad is also the president of the Warren County Dispatch Association. We appreciate all of Brad's hard work. Congratulations Brad!

New Dispatchers Practice Giving Detailed Instructions

This exercise was used to help trainees broaden their understanding of effective communication. They were paired in groups of two. One was given the Lego set, the other had the directions. They sat back to back and had to instruct their partner how to build the Lego toy. This also lightened up the atmosphere from the intense classroom training. Samantha learned about this beneficial training during the Central Square conference this past March. The Supervisors, Operations Manager and Director also had some fun during this great training experience.



LEADS

By: Chris Dill, Supervisor, LEADS TAC

Missing Person Dental Records

Dental characteristics are included for the purpose of matching information against records in the NCIC Unidentified Person File. Entering dental information is required for juvenile records and optional for adults. Dental information for Missing Juveniles must be entered into NCIC within 30 days. If dental information is available, there is a form (NCIC Missing Person Dental Report) that needs to be filled out and an entry is required for each and every tooth, which are numbered 01-32. The NCIC Missing Person Dental Report form is available through the Communications Center and can be faxed or emailed. Once the Communications Center has the completed NCIC Missing Person Dental Report form, it will be entered into LEADS/NCIC. If dental information is not available, you must send the Communications Center a supplemental report or follow-up report stating that the dental information is not available. It will be entered into LEADS/NCIC that "no dental information is available at this time". If the dental information becomes available at a later date, fill out the NCIC Missing Person Dental Report and it will be entered into NCIC. Once dental information is entered into NCIC, it is cross checked with the Unidentified Person File to see if there are any matches. If dental information is not updated in NCIC within the 30 days, NCIC will send the entering agency a message letting them know the records need updated. If it is not updated the agency will be sanctioned until it is completed. There are seven sanction levels. Levels of sanction include notification of the violation, to limited LEADS access and ultimately the last level, which the agency will no longer be allowed to participate in LEADS.

NCIC Missing Person Dental Report

SECTION 1

Patient Name: _____ Age at Disappearance: _____ Case #: _____

Completed by: _____ Date Completed: _____ Email Address: _____

Address: _____

Telephone #: _____ NCIC #: _____ X-Rays Available? Yes No

Dental Models Available? Yes No Dental Photographs Available? Yes No

SECTION 2

DENTAL CHARACTERISTICS

<p style="text-align: center;"><u>Upper Right</u></p> <p>01 (18) _____</p> <p>02 (17) _____</p> <p>03 (16) _____</p> <p>04 (15) _____</p> <p>05 (14) _____</p> <p>06 (13) _____</p> <p>07 (12) _____</p> <p>08 (11) _____</p> <p style="text-align: center;"><u>Upper Left</u></p> <p>09 (21) _____</p> <p>10 (22) _____</p> <p>11 (23) _____</p> <p>12 (24) _____</p> <p>13 (25) _____</p> <p>14 (26) _____</p> <p>15 (27) _____</p> <p>16 (28) _____</p>	<p>(Numbers in parenthesis represent FDI System.)</p>	<p style="text-align: center;"><u>Lower Left</u></p> <p>17 (38) _____</p> <p>18 (37) _____</p> <p>19 (36) _____</p> <p>20 (35) _____</p> <p>21 (34) _____</p> <p>22 (33) _____</p> <p>23 (32) _____</p> <p>24 (31) _____</p> <p style="text-align: center;"><u>Lower Right</u></p> <p>25 (41) _____</p> <p>26 (42) _____</p> <p>27 (43) _____</p> <p>28 (44) _____</p> <p>29 (45) _____</p> <p>30 (46) _____</p> <p>31 (47) _____</p> <p>32 (48) _____</p>
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SECTION 3

DENTAL CODES

- | | |
|---|--|
| <p>X = Tooth has been removed or did not develop</p> <p>V = Tooth is unrestored or no information (Default Code)</p> <p>M = Mesial Surface Restored</p> <p>O = Occlusal/Incisal Surface Restored</p> <p>D = Distal Surface Restored</p> | <p>F = Facial or Buccal Surface Restored</p> <p>L = Lingual Surface Restored</p> <p>C = Lab Processed or Prefabricated Restoration</p> <p>R = Endodontic Treatment</p> <p>/ = Tooth present but clinical crown missing (i.e. fractured)*</p> |
|---|--|
- (*The code "/" is used differently for the Unidentified Person Dental Report)

SECTION 4

DENTAL REMARKS

ALL (All 32 teeth are present and unrestored) UNK (No dental information available)

What IS Mitigation?


By: Lesli Holt

Mitigation is the effort to reduce the loss of life and property by lessening the impact of disasters

Mitigation is taking action now before the next disaster to reduce human and financial consequences later

Mitigation Actions

- Create Safer, more resilient communities
- Allow individuals to recover more rapidly
- Reduce the cost of recovery on individuals, communities, and society as a whole

 *Natural hazard mitigation saves the nation \$6 for every \$1 spent!*

Mitigation Projects

Any project that reduces the effects of disasters can be considered a mitigation project. Some examples of mitigation projects include:



For tornadoes

- Construct a tornado safe room, shelter, or other reinforced structure in highly populated areas, homes, or near mobile home parks or campgrounds
- Encourage wind-resistant building techniques such as structural bracing, straps and clips, reinforced doors, window shutters, impact-resistant glass, etc.
- Increase public education and warning techniques



For Flooding

- Limit or restrict development in floodplain areas
- Improve stormwater management system and planning
- Remove existing structures from flood hazard areas
- Elevate flood-prone structures to prevent typical floodwaters from entering
- Retrofit structures and utilities to become better protected from floodwaters
- Protect infrastructure by elevating roads and bridges above base flood elevation, flood-proofing wastewater treatment facilities, employing backflow preventing devices in homes and buildings, and stabilizing river and creek banks.

Mitigation Planning

Warren County has a formal Hazard Mitigation Plan which has been reviewed by the state and FEMA. This plan was created through a collaborative effort with jurisdictions, businesses, and response agencies and it includes hazards to the county and proposed actions to mitigate those hazards. Copies of the plan can be requested from the EMA office or are on file with the state here: <https://sharpp.dps.ohio.gov/OhioSHARPP/Planning.aspx#lhmp>

This plan is required to be updated every five years per state and federal guidance. Warren County EMA will be scheduling meetings to begin the planning process with jurisdictional reps and stakeholders.

Mitigation Grants

There are times when mitigation grant funding becomes available (for example following presidential disaster declarations within the state of Ohio). Local communities across the state, eligible private non-profits, and state agencies can apply for Hazard Mitigation Grant Program (HMGP) funding for projects that reduce natural hazard risks to people and property. To be eligible for these funds, jurisdictions must:

- [Adopt their county's hazard mitigation plan \(or have their own approved plan through the state\)](#)
- [Participate in the National Flood Insurance Program and be in good standing](#)
- [Provide a cost-benefit analysis of their project to ensure the funding will not cost more than the anticipated value of reduction in future damages](#)
- [Provide at least a 12.5% match of grant funds \(can be in-kind, cash, or combination\)](#)

There is currently an HMGP grant open, but all eligible applications must be received by the EMA office by no later than July 8. If you have questions or are interested in applying for mitigation grant funding, please contact David Wood at 513-695-1313 or David.wood@wcoh.net.

June Dispatch Stats

	County	Franklin	Lebanon	County Day Shift 0800-2000	County Night Shift 2000-0800
Total 911 Calls Received in June	6727	817	610		
Total 911 Calls Year To Date	30,035	4,257	3,320		
Created the Most Incidents in June				Carmen Carson 582	Kelly Fiebig 405

Warren County Tactical Teams

By: April Kennard

The technical response, negotiator and dispatch units trained on a mock mission with a hostage situation in mason and took a lunch break at Mission BBQ.

This group trains at least twice a month and has an annual exercise, keeping their skills sharp and our county safe.



Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than July 29th. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if your name was drawn.

Sgt. Langdon, Warren County Sheriff's Office guessed the correct location; which was the dock at the Caesar Creek Marina. Congratulations! Stop by dispatch and pick up your gift card.



Caesar Creek Marina

The Caesar Creek Marina is now 4 years old! The picture on the right was actually taken on June 23, 2019 after all of the rain we have had.



Warren County Emergency Services

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Stay connected with us by:
Website: www.co.warren.oh.us/emergencyservices
Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)
Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

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